



## Privacy Policy

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Here at Facade Finishes we understand how important your personal information is. We totally appreciate your trust in us to use that information not only carefully but sensibly also.

This notice describes the privacy policy of **Facade Finishes, Gloucester**.

By visiting Facade Finishes' website, you are accepting and consenting to the practices described in this Privacy Policy.

### **Controllers of Personal Information**

Any personal information provided to or to be gathered by Facade Finishes is controlled primarily by Facade Finishes, 3 Hazel Close, Longlevens, Gloucester.

### **What Personal Information about its visitors Does Facade Finishes Gather?**

The information we learn from visitors helps us personalise and continually improve your experience at Facade Finishes.

We use the information to communicate with you about offers, products and services, update our records and generally maintain your accounts with us, display content such as customer reviews and recommend businesses and services that might be of interest to you.

### ***Here are the types of information we gather ...***

#### **(1) Information You Give Us ...**

We receive and store any information you enter on our website or give us in any other way. You can choose not to provide certain information but then you might not be able to take advantage of many of our features. We use the information that you provide for such purposes as responding to your requests, customising future offers for you, improving our site and communicating with you.



## **(2) Automatic Information ...**

We receive and store certain types of information whenever you interact with us. For example, like many websites, we use "cookies" and we obtain certain types of information when your Web browser accesses Facade Finishes. Several companies offer utilities designed to help you visit websites anonymously. Although we will not be able to provide you with a personalised experience at Facade Finishes if we cannot recognise you, we want you to be aware that these tools exist.

### **E-mail Communications:**

To help us make e-mails more useful and interesting, we often receive a confirmation when you open e-mail from Facade Finishes if your computer supports such capabilities. If you do not want to receive e-mail or other mail from us, please let us know by either contacting us or unsubscribe using the link at the bottom of an e-mail.

### **About Cookies?**

Cookies are most often small text files that websites may put on your computer whilst you are browsing. Cookies are used for many different purposes. For example, they can:

- help search engines remember that you want your search results in English;
- help a website remember your preferences so that you don't need to customise it every time;
- help our website to deliver a better service by showing you the content most relevant to you;
- identify and resolve errors so that the site is improved for everybody;
- analyse how well a website is performing.



The most common function of cookies is to remember bits of information that help make browsing the web easier and more hassle-free for you.

Here is an example of a cookie:

- Name: AnyCookieAnyCookie
- Value: 1234a5b678b375
- Domain: www.your-web-website.com
- Expires: 15th December 2018

The cookie explained:

- Name = The name of the cookie
- Value = The piece of information that the cookie is created to store
- Domain = The website where the cookie is used
- Expires = The date when the cookie will be deleted from your web browser

All modern browsers do have tools to help you delete or block cookies. But it's important to remember that many websites need cookies to function properly. By deleting or blocking cookies, you could also block certain personalised features and you may not be able to take full advantage of some of the website's features.

### **Does Facade Finishes share the Information it receives?**

No we don't. Information about our visitors is an important part of our business and we are not in the business of selling it to others.

### **Notices and Revisions**

If you have any concern about privacy at Facade Finishes, please e-mail us a thorough description and we will try to resolve the issue for you.

Our business is changing constantly and our Privacy Notice and the Terms & Conditions will change also. You should check our website frequently to see any recent changes to Facade Finishes terms and conditions.